

# CONTENT REVIEWER ENGLISH SPEAKER

DUBLIN, IRELAND



## WHY ACCENTURE

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions – underpinned by the world’s largest delivery network – Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With approximately 459,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at [www.accenture.com](http://www.accenture.com)

## THE ROLE

As a DRO Agent you will be responsible for reviewing content on the internet to make sure it adheres to the client’s policies. You will be processing and reviewing accounts that have been flagged for review of potentially sensitive content to ensure there are no violations of policies. You will be validating, investigating and responding to inquiries of an urgent or sensitive nature within established guidelines. The majority of your time will be spent on general content music, sports, beauty, fashion, kids, etc. but you will come across some sensitive content on a weekly basis.

 **accenture**operations

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- Evaluate, label and identify patterns in suspicious activity
- Review non-objectionable content, create tasks, follow-up on open tickets
- Review account details for indicators provided by client analysis and determine whether the items meet criteria provided by client Policy.
- Provide feedback on trends identified in review.
- General data entry related tasks.
- Provide suggestions to improve the process and workflows

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- Experienced at using search engines to find information on the internet
- Familiar with and user of social media products
- Excellent work pacing (time management) skills, able to work independently
- Attention to detail is essential to ensure the quality of work execution
- Able to work in multiple tools/web browser windows at one time
- Familiar with MS office (mainly excel) for updating progress
- Comfortable reviewing sensitive content including graphic pornography, violence, drug use, child abuse, etc.
- Fluent English speaker
- Self-starter, can easily adapt to change (new content, changing policies)
- Good problem solving
- High School or Leaving Certificate

## INCLUSION AND DIVERSITY

We are a global collective of diverse talents. Innovators improving the way the world works and lives. We provide an accessible, inclusive, open and welcoming workplace that helps everyone make the most of their professional potential. Discover how we are accelerating equality for all in the workplace. [Click here](#)

Please advise if you have any particular requirements, so we can look into arranging reasonable adjustments to the recruitment process. You can contact us at [access@recruitment@accenture.com](mailto:access@recruitment@accenture.com)

*Due to the nature of this role, the post holder might regularly be exposed to and have to deal with stroboscopic effect images*

For further information and to apply, please feel free to reach me or my colleague out at [hollie.memery@accenture.com](mailto:hollie.memery@accenture.com)

Please also note that Accenture is an equal opportunities employer and welcomes applications from all sections of society and does not discriminate on grounds of race, religion or belief, ethnic or national origin, disability, age, citizenship, marital, domestic or civil partnership status, sexual orientation, or gender identity. Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions—underpinned by the world's largest delivery network—Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With approximately 373,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at [www.accenture.com](http://www.accenture.com)

