



## INTERESTED IN THE TOURISM & HOSPITALITY INDUSTRY?

**Learning for Life** is about giving you the skills to work in the tourism and hospitality sector. It is supported by Diageo Ireland and is free of charge to participants.

### WHAT DOES THE PROGRAMME COVER?

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| <ul style="list-style-type: none"> <li>• Food Hygiene and HACCP</li> <li>• Manual Handling</li> <li>• Customer Service Skills</li> <li>• Teamwork</li> <li>• Bar and Food Service Skills</li> <li>• Knowledge of Wine, Spirits, Beer and Hot Beverages</li> <li>• Tourism and Hospitality Appreciation</li> <li>• Personal Effectiveness</li> </ul> | <ul style="list-style-type: none"> <li>• Communications and Interview Skills</li> <li>• One to one coaching from an experienced industry expert Learning Trips and tours</li> <li>• Practical Project work</li> <li>• Infection prevention and control (Covid 19)</li> <li>• Responsible serving of alcohol</li> <li>• Wellbeing and personal resilience</li> </ul> |
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Participants who successfully complete the programme will be awarded industry recognised certificates of completion and knowledge.

### HOW LONG IS THE PROGRAMME?

The training is 5 days a week for 4 weeks. It will be delivered through a combination of:

- Online self-directed learning modules
- Live on-line webinars with tutors
- One to one coaching and learning support conducted online

The programme will require approximately 4 hours of your time each day.

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**Following the successful completion of the 4 weeks training, you will get a four week placement in a bar, restaurant or hotel.**

The course will start on 18<sup>th</sup> October 2021.

### **CAN I APPLY FOR THE PROGRAMME?**

If you are interested in a career in hospitality, this is a very relevant and important course for you. We encourage you to apply. **The programme is open to over 18's only and this programme is based in Dublin.**

If you would like further information, please contact Angela Smith at [asmithbluestar@gmail.com](mailto:asmithbluestar@gmail.com).

### **WILL I KEEP MY INCOME SUPPORT?**

During the course and four-week work placement, you will retain your Social Welfare payment subject to continued eligibility.

### **CLOSING DATE**

Thursday 30th September 2021

### **TESTIMONY FROM A LEARNER**

"I completed the Learning for Life: Hospitality and Tourism Course in December 2020 and I would highly recommend the course. The tutors are excellent and most approachable, and the course syllabus is well structured with some inspiring guest speakers also contributing. Having not come from the industry, the course has armed me with skills and tools that I plan to put into use in 2021 when the hospitality and tourism industry comes back in force."

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